

PERSON SPECIFICATION

Details on the qualifications, experience, skills, knowledge and abilities that are needed to fulfil this role are set out below.

Job Title: Digital Communications Officer Department: Marketing and Communications

	I		
	Essential	Desirable	Tested by
			Application
			Form/Interview/Test
Knowledge, Education, Qualifications and			
Training			
Educated to degree level or equivalent	Х		Application form
Experience of creating and maintaining dynamic, user-focused content for websites and other digital channels within a professional communications/marketing environment.	X		Application form / interview / presentation
Experience of using content management systems.	X		Application form / interview
Experience of personally creating engaging, multimedia content for digital channels including: video, photography and infographics.	X		Application form / interview
Experience of creating and delivering best practice materials relating to digital communications such as presentations, screencasts and documentation		Х	Application form / interview
Experience of using analytics or insights to inform colleagues and digital communications activity.		X	Application form / interview
Experience of creating and maintaining social media channels.		Х	Application form / interview
Skills and Abilities			
Understanding of the marketing mix and the place of digital channels	×		Application form/interview
Ability to demonstrate excellent written and verbal communication skills.	X		Interview/test
Demonstrable commitment to maintaining up-to- date knowledge on emerging digital technologies and trends in audience behaviour.	Х		Interview
Ability to demonstrate excellent attention to detail.	Χ		Test
Ability to demonstrate excellent teamwork,	Х		Application
collaborative and persuasive skills.			form/interview
Demonstrable ability to prioritise workloads, use	Х		Application
initiative and manage deadlines.			form/interview
Ability to work independently and as part of a committed team.	Х		Interview
Other requirements			

Ability to work beyond normal working hours when required	X	Interview
Enthusiasm to participate in personal development	X	Interview