

PERSON SPECIFICATION

Details on the qualifications, experience, skills, knowledge and abilities that are needed to fulfil this role are set out below.

Job Title: Senior Academic Quality Manager	Department: Academic Quality and Policy Office		
	Essential	Desirable	Tested by Application Form/Interview/Test
Knowledge, Education, Qualifications and Training			
A UK bachelor degree or equivalent	Х		Application form
Knowledge of current and developing issues in HE, in particular those relating to quality and standards, and the ability to explain the implications of these to colleagues	Х		Application form/interview/ test
Knowledge and experience of the quality assurance and enhancement activities	Х		Application form/interview/ test
A professional commitment to high standards of work and continuous improvement, underpinned by a self-evaluative approach	х		Application form/interview
Skills and Abilities Excellent written and oral communication skills with proven ability to communicate effectively with, and command respect from, colleagues	Х		Application form/ interview/ test
Ability to work independently and manage workload effectively given conflicting demands and priorities on your time	х		Application form/interview
Ability to work collaboratively as part of a team to achieve common goals Excellent problem-solving skills, with proven	х		Application form/interview
ability to understand and assimilate complex and sometimes incompatible information, make reasoned judgements and offer workable solutions	х		Application form/interview/test
Ability to respond to and maintain effectiveness in changing environments	х		Application form/interview

Department: Academic Quality and Policy

Experience			
Experience of using standard office software (e- mail, word processing, spreadsheets file management and web browsers) and IT systems to work efficiently and effectively in the workplace	х		Application form
Well established experience of providing support and advice on academic processes relating to standards and quality of academic provision including collaborative academic partnerships.	х		Application form/interview
Strong experience of servicing formal, senior university committees which deal with academic standards and quality		х	Application form/interview
Experience of providing leadership to colleagues		х	Application form/interview
Other requirements			
Will occasionally have to be available outside normal working hours	Х		Application
Demonstrable commitment to equality, diversity, and inclusion	Х		form/interview